

#4
Grand Rapids Home

Name: Joseph Wisser,
Served in the United states Army, Military Hospital
in Colorado Springs, Denver Colorado,

As we move forward here at the Grand Rapids Veterans Home, these hearings we have today, may be the chance Veterans needed, and really appreciate the time set fourth by the Committees for this day.

I have been here at the Veterans home for little over a year, and have seen the tail end of a bad situation here at the home, since the day I arrived at the home, the caregivers haven't performed there job's well at all! They even lack basic skills such as turning down my bed, changing my catheter in a timely manner, there is so much lack of communication between shift changes, this observation pertains to all the floors in my building. My important phone messages are not being passed on to me as they are received at the nurses station. Also, I believe the salad bar should be available every day to us at lunch and dinner!